





Last year 3,144 laid off or injured workers, new Americans, adults with disabilities and/or economic disadvantages, unemployed/dislocated youth, and low income seniors received vocational assessment, career counseling, case management, skill training, job development and job placement services.

WHAT WORKS:

GOODWILL

There is no better way to assist those in need than giving them the tools to achieve greater independence.

Goodwill has operated from the framework of a “hand up” not a “hand out” since its inception many years ago and has been offering services predicated on that premise in this region for over 75 years.

Whether the need arises from one’s functional disability or a disadvantage due to life circumstances, Goodwill Industries of Northern New England has offered programs and services to assist them in achieving a more fulfilling way of life.

Goodwill is a strong organization that achieves its mission through integrating its services into the community. The stores which are throughout northern New England offer affordable material goods as well as a voucher program to assist persons who require assistance for acquiring essential articles.

This illustrates the quiet manner by which Goodwill reaches out to other agencies and to individuals, with the goal of making life better one person at a time.

Goodwill is a leader in many ways. Developing a means of fiscal support other than governmental sources is essential to the continuing and effective provision of programs. It is that diversification of revenue sources and diversity in its client population that allows Goodwill to remain strong.



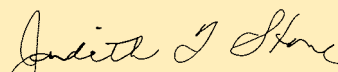
Achieving yet another CARF accreditation earlier this year is tangible evidence of the quality of our programs.

Strength and quality go hand in hand. Goodwill has often been asked by the State and other organizations for assistance in meeting a specific population’s needs or strengthening a program that is floundering.

Whenever possible without weakening its own work, Goodwill has helped out either by assuming the program, giving guidance or temporarily aiding with operations. This is done without fanfare or accolades, but because there is a genuine need.

Goodwill has been hard at work in the past year. Whether donor or shopper, funder or client, volunteer or staff, you are all a part of our mission - and success. Thank you for your support of Goodwill Industries of Northern New England.

Enjoy the stories in this year’s annual report, and please remember that these individuals are a fraction of the tens of thousands we serve, one person at a time.


Judith T. Stone
Board President

WHAT WORKS: PEOPLE

What we do at Goodwill is simple. We accept donations of clothes, shoes, books and other items at our 25 Goodwill store locations in Maine, New Hampshire and Vermont.

Goodwill store sales help people find good jobs and support our developmental disability services, deaf services and brain injury programs.

Last year alone, our neighbors made 813,711 visits to our donation centers, where their goods were repurposed and funds were created for our programs.

Of course, none of this would have worked if it weren't for the kind and dedicated people behind it all.

Just one example is Tim. Tim has worked for Goodwill since 2003, when he joined the retail team as a donation attendant. He now works in all facets of the retail store.

A recent comment card from Goodwill customer, Rebecca, says it all. "Tim is the best! He is always upbeat, helpful and courteous. Kudos to Tim. I look forward to seeing him again."

Tim gives 100%, so our customers care 100%, enabling Goodwill to work 100%.

At Goodwill, people work.

Last year our Workforce Solutions service centers were visited 76,720 times - where we provided information and referrals, career counseling, training, job placement assistance and computer labs.

Where else are our people at work? Following is a whole list of Goodwill Industries of Northern New England's physical locations.



OUR PEOPLE

CORPORATE HEADQUARTERS

353 Cumberland Avenue
Portland, ME 04101
207.774.6323 V/TTY

SENIOR LEADERSHIP TEAM

Craig Anderson
Senior Vice President, Program Services

Jane Driscoll
Vice President, Public Affairs

Randy Finamore
Senior Vice President, Retail Operations

Lynne Gaudette
Chief Administrative Officer

Steve Tselikis
Chief Financial Officer

Mark Weatherbee
Vice President, Information Technology

CENTRAL DISTRIBUTION

1 Diamond Street
Portland, ME 04101
207.879.1089

REGIONAL OFFICE

204 Loudon Road
Concord, NH 03301
603.226.4448

FAMILYSTRENGTH

85 North State Street
Concord, NH 03301
603.228.3266

GOODWILL NEUROREHABILITATION SERVICES AT BAYSIDE

26 Portland Street
Portland, ME 04101
207.761.8402

GOODWILL NEUROREHABILITATION SERVICES AT WESTSIDE

618 Main Street
Lewiston, ME 04240
207.795.6110

GOODWILL WORKFORCE SOLUTIONS OFFICES

243 Leighton Road
Augusta, ME 04330
207.626.0170

147 Waldo Ave, Suite 100
Belfast, ME 04915
207.930.7047

Park 111, 407 Alfred Street
Biddeford, ME 04005
207.571.3301

Naval Air Station, Building 150
Brunswick, ME 04011
207.373.0754

200 North State Street
Concord, NH 03301
603.369.3010

675 Main Street
Lewiston, ME 04240
207.777.7472

185 Lancaster Street
Portland, ME 04101
207.775.5891

91 Camden Street, Suite 202
Rockland, ME 04841
207.596.2600

9 Bodwell Court
Springvale, ME 04083
207.324.5460

57 Tandberg Trail
Windham, ME 04062
207.892.2653

RETAIL STORES & DONATION CENTERS

279 Center Street
Auburn, ME 04210
207.783.1702

56 Western Avenue
Augusta, ME 04330
207.623.1774

805 Stillwater Avenue
Bangor, ME 04401
207.947.7984

13 Goodwill Drive
Belfast, ME 04915
207.338.8363

5 Points Shopping Center
Biddeford, ME 04005
207.282.1998

610 Wilson Street
Brewer, ME 04412
207.989.1511

15 Downeast Highway
Ellsworth, ME 04605
207.669.6321

Falmouth Shopping Center
U.S. Route One
Falmouth, ME 04107
207.347.8252

102 Main Street
Gorham, ME 04038
207.839.8503

Shaw's Plaza
1035 Lisbon Street
Lewiston, ME 04240
207.782.3050

1104 Forest Avenue
Portland, ME 04103
207.878.1763

202 Camden Road
U.S. Route One
Rockland, ME 04841
207.594.2419

Mill Creek Shopping Center
South Portland, ME 04106
207.741.2056

555 Maine Mall Road
South Portland, ME 04106
207.553.2223

106 Park Drive
Topsham Fair Mall
Topsham, ME 04086
207.725.2563

10 Concourse West
Waterville, ME 04901
207.877.0673

765 Roosevelt Trail
Route 302
Windham, ME 04062
207.892.8463

204 Loudon Road
Concord, NH 03301
603.226.4448

47 Chestnut Street
Dover, NH 03820
603.742.4299

Shoppes at Hooksett Landing
Hooksett, NH 03106
603.622.6207

22 Pleasant Street
Laconia, NH 03246
603.527.1362

Appletree Mall
Route 102
Londonberry, NH 03053
603.437.3469

Southgate Plaza
U.S. Route One
Portsmouth, NH 03801
603.430.2040

329 Harvest Lane
Williston, VT 05495
802.879.0088

1080 Shelburne Road
South Burlington, VT 05401
802.658.5359

Please visit goodwillnne.org for directions and additional program locations and information.

Last year 98 people called a Goodwill residence home.





WHAT WORKS:

PARTNERSHIPS

The work Goodwill accomplishes is interconnected with hundreds of businesses and organizations throughout northern New England.

Last year alone we partnered with nearly 100 organizations and municipalities from Caribou to Kittery to provide low income seniors with paid job training.

Through our Dell ReConnect partnership, we responsibly recycled over 1.92 million pounds of computer equipment.

And by partnering with Alere Scarborough, Inc. we have enabled clients to achieve long term economic and social success.

In 1988, Alere (then known as Ventrex Labs) selected Goodwill to provide employees to do sub-assembly work of their diagnostic test kits. Today Gail and the Goodwill team work on test kits that diagnose influenza, pneumonia, strep A and malaria - to name just a few.

While the staffing of the site has expanded and contracted with Alere's production needs, many of the Goodwill team have held their jobs for over ten years.

Now that's work well done.

For over a century, Goodwill has been partnering with community businesses and organizations to meet their workforce needs while providing sustainable employment for our clients.

Listed on the following pages is a sampling of our partnerships in training, hiring, assessing, volunteer placement, funding and referrals.

Time and experience prove, partnerships are what work.

OUR

PARTNERSHIPS

99 Restaurant
Ability One
About Face
Acadia Recording Company
ACS
Adept Screen Printing
Aldermere Farm
Alere (formerly Inverness Medical)
Alfond Youth Center
Alpha One
Amato's
American Red Cross
Appleton Ridge Pet Care
Aqua Max
Aramark
Aroostook Agency on Aging
Aroostook County Action Program
Artist & Craftsman
Ask For Home Care
Atlantic Pest Solutions
Atlantic Sportswear
Augusta Career Center
Avesta Housing
Bagel Mania
Bangor Career Center
Bangor Public Library
Barton Ambulance
Bath United Church of Christ
BCOPE
Beehive Design Collective
Belfast Bake Shop
Belfast Coop
Belfast Inst. of Lifelong Learning
Belfast Variety
Bennington Rescue
Berlin Dept. of Safety - DMV
Berlin District Courthouse
Berlin Health & Human Services
Berlin NH Employment Security
Bernard Soup Kitchen
Bertini
Bike Shop
Blackrock Farm
Blooming Deals
Blueberry Cove Cooperative Ext.
Bonney Eagle High School
Book Warehouse
Bowdoinham Town Office
Boys and Girls Club
Broadbay Congregational Church
Broadreach
Brooks Brothers
Bryant Pond 4-H Camp Coop Ext.
Building 19-1/15
Building Material Exchange
Buzz Café
Callogix
Calvin Klein
Camp Beech Cliff

Career Center, Portland
Caribou Historical Society
Carrabec High School
Casual Male
Catherine Morrill Day Nursery
Catherine's
Catholic Charities
Cedars Nursing Care Center
CEI
Center for African Heritage
Center for Community GIS
Central Tire Company
Certified Mechanics
Children's Museum & Theatre of ME
Chocolates
City of Augusta
City of Caribou
City of Lewiston
City of Manchester School Dept.
City of Manchester Weigh Station
CLC Damariscotta YMCA Childcare
Cliff's Heavy Duty Truck painting
Coastal Counties Workforce, Inc.
Coastal Products
Coastal Trans. Inc.
Colour Collection
Columbia Sports
Community Bicycle Center
Community Concepts Inc.
Concord Hills Ave. Warehouse
Consignment 2nd Avenue
Consignment Gallery
Contech Stormwater Solutions
Conway NH Employment Security
Cool As A Moose
Copper Candle
Corcoran Environmental
Country Builder
County of Washington
Cultivating Community
Curtis Memorial Library
Damariscotta State Park
Deer Isle-Stonington Historical Soc.
Denny's Restaurant
Dept. of Veterans Affairs
Derry Health & Rehab Center
DiMillo's
Dots
Drs. Haney Frost & Smith Dental
East End Kid's Katering
Easter Seals
EBS
Ecco, Inc.
Eddington Fire Department
ERA/Web
Ethel's Tree of Life
Exchange Boutique
Family Focus
Family Strength

Farmington Fire Department
Fat Andy's
Fat Hat
Fiber Materials, Inc.
Food and Medicine
Food City
Forest Hills School
Franklin County Soil & Conservation
Fran's Rest
Friends of Cobbossee Watershed
Friends of Unity Wetlands
Gardiner Maine Street Inc.
Get Amped Up
GH Bass
Goffstown Truck & Bus Company
Good Shepherd Food Bank
Greater Grand Isle Historical Soc.
Grimnals
Habitat For Humanity
Hanna Andersen
Hannaford
Harbor Hill
Harold's
Headstart
Heartstrings
Holden Fire Department
Holy Family Health Center
Home Care of Maine
Home Counselors
Home Depot
Homeless Services of Aroostook
Hospice Volunteers of Waterville
Houlton Band of Maliseet Indians
Huberts
IRS
Irwin Industrial Tool
Island Community Housing
Jo-Ann Fabrics
Jockey
John Beaudion
John Paul Company
Kennebec Valley CAP
Kennebec Valley Historical Society
Kennebunk Fire Department
Kennebunk Public Works
KFC/Taco Bell
KidCare America
Knox County Humane Society
Knox Long-term Living
Lahouts
Leach Home Partners
Learning Works
Leavitt Accounting
Leggs
Levi Docker
Lewiston Career Center
Lewiston Police Department
Liberal Cup
LifeFlight
Lincoln County Animal Shelter
Little Dreamer Daycare
Liz Claiborne
L.L.Bean
Londonderry School District
Long Creek Youth Dev. Center
Lots to Gardens

Ludlow Ambulance
 Macy's
 Main Street Bath
 ME Advanced Technology Center
 ME Bureau of Vocational Rehab.
 ME Center for Women, Work & Community
 ME Commission for Comm. Serv.
 ME Department of Conservation
 ME Department of Health & Human Services
 ME Department of Transportation
 ME Historical Society
 ME Medical Center
 ME Rural Partners
 ME Seacoast Missionary Society
 ME State Museum
 ME State Police
 Mainely Girls
 Mall at Rockingham
 Mano en Mano
 Master Machine Co.
 Max Rave
 McDonalds
 McLaughlin Foundation
 Messer Truck Equipment
 Metosky Art Center
 Miles Health Care
 Miles Physician Billing
 Milford Fire Department
 Milford Town Office
 Mollour Law
 Montello Manor
 Morse Pre-Kindergarten
 MSAD #35 and #45
 Mt. Desert Fire Department
 Mt. Ararat High School
 Mt. Desert Island YMCA
 Navigator Publishing
 NH Department of Justice
 NH Vocational Rehabilitation
 New Life Community Center
 NISH
 Nordx
 Normand Methot Agency
 North Industrial Service
 Northeast Boat
 Northport Boats
 NorthStar
 OA Center For Orthopaedics
 Office on the Go
 Oh Baby Cafe
 Old Mill Diner
 On the Border Mexican Grill & Cantina
 Osh Kosh
 Oxford Agricultural Society
 Oxford Hills High School
 Papa Gino's
 Patagonia
 Pat's Pizza
 Pembroke Fire Department
 Penobscot Christian School
 Penobscot Indian Nation
 Penobscot Marine Museum
 Penquis CAP

PetCo
 Philip Strickland House
 PICA
 Pine State
 Pine Tree Hospice
 Pine Tree Legal Assistance Inc.
 Pine Tree State Arboretum
 Planet Fitness
 Polo
 Portland Career Center
 Portland Housing Authority
 Portsmouth Naval Shipyard
 PowerPay
 Preble Street Resource Center
 Presque Isle Career Center
 PROP
 Quality Assurance Labs
 Quality Inn Suites
 Quarry Hill
 Quebec-Labrador Foundation
 Raymond Fire
 Registry of Deeds
 Residential Resources
 Richmond Elder Center
 Rippling Waters Farm
 Rockland Adult Education
 RSU #13 and #20
 RSVP
 RTP
 Rue 21
 Run of the Mill
 Rural Community Action Ministry
 Sacred Hoop Retail Shop
 Sanford Food Pantry
 Sanford RVC
 Scarborough Fire Department
 SCORE
 Searsport Ambulance
 Selby Shoes
 Senior Comm. Service Emp. Pro.
 Senior Spectrum
 Seniors Plus
 Sentry Glass
 Shaw's
 Shipyard Brewing Co.
 Sisters of Charity Health Systems
 Skin Clinic & Day Spa
 SMRT
 Social Security Administration
 Socks Galore
 Softsell Group
 Somali Community Service Inc.
 SPACE Gallery
 Speciality Dough
 Spectrum Generation
 Spring Harbor Hospital
 Spurwink
 St. Andrews Hospital
 St. Francis Church
 St. George Fire
 St. John Valley Soil & Water District
 Starret Center
 Stewart Free Library
 Stop & Shop
 Strategies for a Stronger Sanford
 Subway

Sunday River
 Swan Lake Grocery
 Swanlake State Park
 Swan's Chocolates
 Talbots
 Tanglewood 4-H Camp Coop Ext.
 Target
 Taylor Rental
 The Aroostook Medical Center
 The Avenue
 The Blake Vet
 The Compass Project
 The Game Loft
 The Garden Muse
 The Maine Farm Bureau
 The Mitchell Institute
 The Nail Salon
 The Studio
 The Telling Room
 Thomas Moser
 Tim Horton's
 Time Warner Cable Media Sales
 TJ Maxx
 TJX Companies
 Touch of Class
 Town of Richmond
 Training & Development Corp.
 Trekkers
 Trinity Jubilee Center
 Twice a Lady
 Unifirst
 Union Fair Grounds
 United Methodist Economic Ministry
 United Way of Greater Portland
 United Way of Kennebec Valley
 University of Southern ME
 Upward Bound
 Urban Behavior
 US Department of Defense
 USI
 Van Heusen
 Vector Marketing
 Village Crossings at Cape Elizabeth
 Vinalhaven Arts and Rec. Center
 Wal Mart
 Waldo Community Action Partners
 Washburn Town Library
 Waterville High School
 Wayne's Plumbing
 WCSH6
 Wendy's
 Western ME Community Action Program
 What's Really Important to Me?
 Wild Oats Bakery
 Wilton Fire Department
 Wiscasset Adult Education
 Wolfe's Neck Farm
 Woodland's Assisted Living
 Work Opportunity Unlimited
 York County Community Action
 York County Comm. Health Care
 York County Food Rescue
 Youth and Family Outreach
 Youth Links

WHAT WORKS:

PROGRAMS

Especially our workforce programs. While Goodwill may be best known for our supported employment programs, we have had tremendous success in the complementing area of workforce development.

In fact, our workforce programs serve more clients than any other program we operate.

One example is Goodwill's YouthBuild program. It's a place where young adults build the life they want through continuing their education, learning employability and construction skills, and acting as leaders as they build their community through service.

Once participants have completed the program, the YouthBuild staff continue to support them as they move on toward their goals.

One client who has demonstrated the value of this program is Andrew - a recent YouthBuild graduate. He exemplifies hard work and determination. And while there were times that were challenging for him, he knew that he had to stay with the program in order to succeed in life.

Andrew now has his GED, and with his new skills from the training program, he is considering working in the HVAC industry.

Goodwill strives to offer innovative ways to expand our impact on communities. Our programs work because they put people to work.

GoodWheels assisted 279 individuals with purchasing reliable vehicles through a low interest loan pool, ensuring they could get to and from work.

Meanwhile, Good Clean Property Services cleaned 1.87 million square feet of office, retail and industrial space.

Look and see what other program areas are working here at Goodwill.



OUR PROGRAMS

Deaf Services - Mental Health

Deaf Services - Developmental Disabilities Day

Deaf Services - Residential

Developmental Disabilities Residential Services

Developmental Disabilities Day Services

Familystrength (affiliated in July 2010)

Good Clean Property Services

Good Neighbor Program

Goodwill Leadership Institute

Neurorehabilitation Residential Services

Neurorehabilitation Day Services

Workforce Solutions - Adult Training and Employment

Workforce Solutions - Senior Community Employment
Services Program

Workforce Solutions - Youth Employment and Mentoring Services

Workforce Solutions - Good Clean Property Services and
Contracted Staffing Services

Workforce Solutions - GoodWheels

Workforce Solutions - Northern New England Employment Services

Workforce Solutions - AmeriCorps



The Goodwill team with leadership
of Alere Scarborough, Inc.





WHAT WORKS:

BENEFACTORS

Gifts to The Goodwill Fund allow us to meet an array of compelling and evolving needs.

It is this added financial support that makes an immediate and lasting impact on the lives of the people we serve - like the 360 people last year who received therapy through our Neurorehabilitation Services.

One of them was Steve. Thirteen months ago, Steve had a stroke. When he started his rehabilitation at WestSide, he was using a wheelchair exclusively.

With the help of a neuropsychologist and two physical therapists, he is now walking with a quad cane and is able to speak very well. Steve is also learning to read again, even though he is still partially blind in one eye.

Also with the support of the WestSide staff, Steve's wife, Diane, is learning how to help Steve at home with the many physical and emotional challenges he faces.

As Steve said, "A return to independence is a return to a normal life and that is an important part of the care you receive at WestSide."

No doubt, our benefactors' support of The Goodwill Fund helps keep programs, like this one, hard at work.

Gifts to Goodwill, whether made through The Goodwill Fund, as grants for specific projects or in support of one of our special events, are essential to our programs and services. We are honored and strengthened by each gift we receive.

Following is our list of benefactors whose gifts are now hard at work.

OUR BENEFACTORS

Janice B. Adler
Mr. & Mrs. Allan D. Aikens
Don & Linda Allen
Laurence S. Allen, Jr.
American Legion Auxiliary
American Jewelry Company
Jane Amero
John & Sally Amory
Craig & Katherine Anderson
Suzanne M. Appell
Kevin C. Baack
JoAnne & Ross Babcock
Richard Bachelder
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Terry L. Bourgoin
Doug & Nona Boyink
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Andrea P. Descoteaux
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Andrea L. Fravert
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Ronald Furst
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Healey & Associates
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Betsy F. Hermann
Judith Ann Hernan
Barbara Herrgesell
Sue-Ellen Higgins
Nancy Hobson
Martin Hogan
Edward W. Hollidge
Robert D. Holmes
Douglas W. Hosmer
Matthew & Elsie Hunter
Steven K. Hurd
George M. Hutchins

Gay Lynn & Mel Jackson
Jeanne R. Jacobson
Louise A. Jensen
Christine E. & William C. Johnson
Steven E. & Diane A. Jordan
Virginia C. Jordan
Gretchen & Dexter Kamilewicz
John Sedgewick & Deborah Keefe
Daniel Kelly
The Kilbourne Family
John & Michele Kimball
Dorothy A. Kimball
Kinney Electrical Company
KVC Rentals
Howard J. Lamson
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Peter. L. LeCount
Give with Liberty Campaign
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Fletcher & Lorna Missud
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Henry & Carleen Morton
Mary & Tom Moser
Quincy K. & Ellen Driscoll Moy
Raymond Mullaly
Robert & Muriel List Fund of the
Maine Community Foundation
Cathleen Murray
Murray Family Foundation
David Osborne
Dr. & Mrs. Harold L. Osher
John P. O'Sullivan
Peter & Heidi Pacetti
Constance M. Parsons
Mary B. Platt
Matthew A. Rancourt
John E. Reuter
Mr. David Richardson
Joan Richert
John F. Ridge
Judith A. Robbins

Eileen Robert	Edward & Margaret Yeterian	In Memory of Doris Harmon
William C. Roberts	Dr. Elihu York	Flaherty
Robert & Lucille Robinson	<i>18 donors wish to remain</i>	Fred & Kathleen Bayley
Mr. Terry Robinson	<i>anonymous</i>	James & Phyllis Briggs
Hugh P. Robinson	In Honor of Susan Bygrave	Patricia F. Fontana
Robert & Lucille Robinson	Lucy Tshuka	Patrick Gwinn
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Dorothy U. Turner	In Memory of Augustus Brown	In Memory of Katie Bogard
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Androscoggin County	In Memory of Beverly G. Murray	Nancy B. Jager
United Way of Kennebec Valley	Betty Jane & Richard Banton	In Memory of Paula M. D'Annolfo
United Way of Mid Coast Maine	Anna & Maynard Foster	Tom & Kathi Vacca
United Way of Greater Portland	Gerry Limatainen	In Memory of Tobie Nathanson
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Andrew C. Vavolotis	Patricia Robinson	Carl F. Swanson
William & Marion Vierow	Marlene Thompson	Bequest from The Estate of
Gary D. Vogel	Carol & Wayne Whitaker	Carla A. Lovett
Robert & Liz Wagner	In Memory of E. Richard Lewis	<i>We are grateful for the</i>
Richard F. & Josephine Wagner	Nancy, George & Harry Marcus	<i>generous support of those listed</i>
John Walker	Sally & Norm Nelson	<i>here. Every effort has been made</i>
Mr. & Mrs. James Walker		<i>to ensure the accuracy of this</i>
John J. Wallingford		<i>list, as of June 30, 2010. If</i>
William & Frances Weatherbie		<i>you find an error or omission,</i>
Mark Weatherbee		<i>please accept our apologies and</i>
Dorothy M. Wentworth		<i>contact our Philanthropy Office at</i>
Janet Westhaver		<i>207.774.6323.</i>
Catherine Wheelock		
John W.L. White		
Timothy Whitney		
John Wilson		
Vivian Wing		
Craig Wood		

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FINANCIAL RESULTS

INCOME

Contributions & Bequests	\$ 559,487
Grant Revenue	7,786,558
United Way	159,876
Retail Stores	26,567,860
Industrial Contracts*	5,979,270
Program Services	17,571,876
Other Income	646,567
TOTAL	\$ 59,271,494

EXPENSES

Retail Stores	\$ 22,218,717
Industrial Contracts*	3,331,272
Program Services	25,354,344
Depreciation	1,139,694
Other Expenses	1,293,080
General & Administrative	4,372,977
Reserves & Future Initiatives	1,561,410
TOTAL	\$ 59,271,494

**Reflects Goodwill Industries of Northern New England and affiliated corporations*





Last year Goodwill provided 817 low income, high risk youth with career assessment, career counseling, case management, skill training, job development and placement services.



Last year Goodwill invested over \$80,000 in our Good Neighbor Program, providing vouchers to partner agencies to help them move their clients forward in their lives.



VISION

All people have the opportunity to achieve their fullest potential and participate in and contribute to all aspects of life.

MISSION

Goodwill Industries of Northern New England engages the human potential and enriches the quality of life within our communities by eliminating barriers to opportunity and to independence.

VALUES

As responsible stewards of Goodwill Industries of Northern New England, we are guided by the following values:

Respect: Respect for each individual should underscore every encounter

Courage: We challenge each other to find the courage to grow and change

Fairness: We strive to be fair to each other in our decisions and actions

Compassion: We act with consideration and compassion toward others

Integrity: We insist on honesty, integrity and ethical conduct



Goodwill

Industries of Northern New England



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